

COVID-19 Update

Dear All,

We want to thank you for your cooperation, strength and support over the last two and a half months since the onset of the Coronavirus in the United States. Collectively we imposed and adhered to stringent protocols in order to protect our residents and team members. **Those efforts have paid enormous dividends and we are very appreciative. We are extremely proud of our Cadence Heroes who have worked tirelessly in the face of this global challenge.**

We also understand that these stringent protocols have inhibited family interaction which is so key for the deep meaning we seek for our residents. We are cognizant that as states “open up”, a plan must be put in place to increase resident engagement. We are also aware that the “opening up” of states unfortunately increases the risks to seniors across the nation, whether if they are residents of our communities or otherwise. As such, we have designed a phased lessening of restrictions at our communities that attempts to balance the engagement needs of our residents with sufficient protocols to keep residents and team members safe.

Of course, the last two months have been a “Red Phase” in which most visitation, admissions, activities, dining and other restrictions have been in full force. On June 1, 2020, we intend to enter an “Orange Phase.” Please review the details of these modified policies at <https://cadencesl.com/covid19/>.

We appreciate your continued understanding and cooperation as we care for your loved ones as we have yet to truly understand the impact “opening up” will have on seniors across the country. We again thank you for your patience and support. Our mission is to serve you with passion, compassion and strength. We are here for you in this time of need.

Sincerely,

Rob Leinbach and Eric Gruber, Principals