



Cadence Living Communities Residents, Staff and Families

From: Susan Stangroom, Chief Operating Officer

Date: 11/25/2020

Re: Updates regarding COVID-19 Protocols for Holiday Season 2020

(Thanksgiving through year end 2020.)

As COVID-19 cases continue to rise across the country and families gather for the Holidays, we have adopted additional protocols at Cadence communities to protect our residents and team members. Effective November 22 through December 31, 2020 we have implemented the following additions to our existing Covid-19 policies and procedures:

- All communities will test all team members and residents on a weekly basis.
- All Resident temperatures will be taken twice daily.
- All Team members will be screened, and temperatures taken at the start and end of each shift.
- Residents must wear a mask while outside of their apartments and minimize all physical contact while socializing with appropriate physical distancing.
- Visitation may be limited or canceled in communities where the county or state has implemented restrictions due to high number of COVID cases.
- Any resident or team member experiencing any signs or symptoms must immediately inform the Executive Director and follow quarantine protocols.

Please communicate with your Executive Director so that these additional precautions are followed closely, and the safety of the community is enhanced.

We understand the heightened importance of human engagement during the Holidays. We will work with each Resident and Family to assist in planning safe and meaningful engagement. We appreciate everyone's patience and ongoing support. We are excited about the expectation of a COVID-19 vaccine in the near future and we look forward to returning to "normalcy". Ensuring the safety of our residents and team members while we wait for the arrival of the vaccine is paramount.

Thank you for your support.

Sincerely

Susan Stangroom

Chief Operating Officer